

Transit Library					
Self Study Modules					
	Title	Notes	Type	Call#	Year
1	Administrators Guide			B301	1988
2	Building Quality Service: Everyone's a Customer	Training for Administrators & Operational Personnel	VHS		?
3	Customer Conflicts and You	Guide to Problem Solving	VHS		?
4	Drivers Safety Manual		N/A		1988
5	Emergency Procedures for Rural Transit Drivers		VHS		1989
6	Essential Skills for Dispatching		VHS		1990
7	Essential Skills for Trainers		VHS		1990
8	Identification of Drug Abuse in the Workplace		VHS		1990
9	Introduction to Preventive Maintenance		VHS		2001
10	Introduction to Preventive Maintenance		VHS		2001
11	Passenger Assistance, Safety & Wheelchair Asst	Safety and Wheelchair assistance			1993
12	Passenger Relations for Outstanding Service	Customer Service	N/A		2005
13	Problem Passengers; Challenging Situations	Customer Service	VHS		2002
14	Risk Management for Rural Transit Systems		VHS		1993
15	Roles and Responsibilities of Boardmembers		VHS		?
16	Roles and Responsibilities of Transit Managers		VHS		2004
17	Roles and Responsibilities of Transit Managers		VHS		2004
18	Serving Passengers with Cognitive Disabilities		N/A		1993
19	SNAAP: Safety Needs Assistance & Awareness		VHS		1995
20	Trading Places: Assisting Passengers w/ Needs	Customer Service	VHS		1998
21	Transit Manager Tool Kit		N/A		?
22	Understanding Capabilities & Needs of Passeng.	Needs of Special Passengers	VHS		?
23	UTA Bus Manuevers & Defensive Driving	Book 1 & Book 2	N/A		2000
24	UTA Paratransit Riders Guide		N/A		2005
25	UTA Student Operator Training Manual	Book 1 & Book 2	N/A		2000
26	Wheelchair Lift Maintenance		Missing		1993